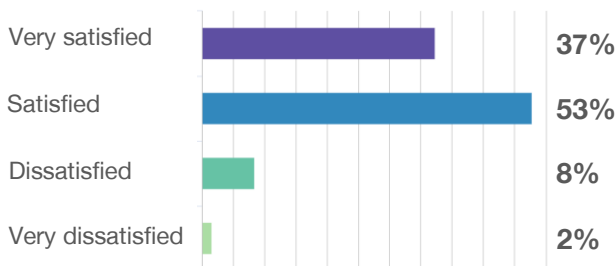


# COVID-19: India Employees' Sentiment on Leadership & Crisis Management



As the pandemic continues to spread anxiety and uncertainty in businesses, resilient management teams are more important than ever before. Are India's leaders ready for the challenge?

**90%** of employees are happy with their leadership's overall response to COVID-19



The most popular **internal communication channels** utilized by leadership teams are



**#1 Email**



**#2 Virtual meetings**

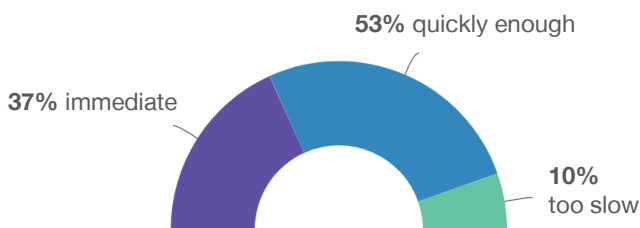


**#3 Social messaging apps**

Speed of response: **1 in 2**



employees reflected that their companies responded quickly enough



**87%** feel **taken care of** as an employee during this time of uncertainty

These are the most common responses to what employees **need from their leadership teams right now:**



- Foster a sense of unity: "We are in this together"
- Communicate frequently & be transparent
- Continue to pay salaries on time (and in advance if possible)
- Give time for them to adjust to working from home, and understand that everyone's situation differs
- Not for managers to micro manage. Trust that employees will step up and pull their weight!
- Avoid assuming that employees are on 24/7, and give them space to have good work-life balance

## What's their employment status?

Out of the employed professionals surveyed,

**21%** of are currently job-hunting  
**5%** are serving notice periods



**Survey methodology:** A total of 1878 respondents employed across various industries in India were surveyed between 31 March – 10 April 2020.